

# The Bank N.A.

## Remote Deposit Anywhere Terms & Conditions

This Addendum ("Addendum") to The Bank N.A. NetBanker Internet Banking Application between you and The Bank N.A. sets forth the terms and conditions of The Bank N.A. Remote Deposit Anywhere (RDA) service, which allows you to deposit certain checks into certain deposit accounts that are eligible to receive mobile deposits ("Mobile Deposit Accounts") via an application (the "App") installed on your supported mobile device or desktop scanner on your local PC. The App is considered part of the Service.

Except as modified by this Addendum, all terms and conditions in The Bank N.A.'s NetBanker Internet Banking Application remain in full force and effect. If there is a conflict with The Bank N.A. NetBanker Internet Banking Application and this Addendum, this Addendum shall control.

By enrolling in the Service, you agree to be legally bound by this Addendum and The Bank N.A.'s NetBanker Internet Banking Application Agreement.

1. **Definitions.** The terms "we," "us," "our," "TBNA," and "Bank" refer not only to The Bank N.A. but also to third parties who assist The Bank N.A. in providing the Service ("Third Party Service Providers"). The term "RDA" refers to the Remote Deposit Anywhere service.
2. **Fee.** There are no transaction fees for RDA; however, your mobile phone provider may charge for data usage, based on your plan.
3. **Equipment.** To use the Service, you must have a mobile device (e.g., smartphone, tablet etc.) with a supported camera and a supported operating system. You must also have a data plan for your mobile device, and must download the App to your mobile device (collectively, the "Mobile Device"). We do not guarantee that your particular mobile device, mobile device camera, mobile device operating system or mobile carrier will be compatible with the Service.
4. **Limitations.** When using RDA, you may experience technical or other difficulties. We do not assume responsibility for any such difficulties or any resulting damages that you may incur. For security reasons, the Service has qualification requirements, and we reserve the right to change the qualifications at any time without prior notice. We reserve the right to change, suspend or discontinue the Service, in whole or in part, or your use of the Service, in whole or in part, immediately and at any time without prior notice to you. We reserve the right to limit the number of Devices through which you may access the Service.

Except as expressly provided in this Addendum, deposits made through the Service are subject to all limitations and terms set forth in the relevant deposit agreement governing your Mobile Deposit Account as it may be modified from time to time, including, but not limited to, those related to deposit acceptance, crediting, collection, endorsement, processing order and errors.

5. **Eligible Checks and Items.** You agree to scan and transmit only checks as that term is defined in Federal Reserve Regulation CC ("Reg CC").

You agree that the image of the check transmitted to us shall be deemed an "item" within the meaning of Article 4 of the applicable Uniform Commercial Code. **You agree that you will not use the Service to scan and deposit any checks or other items as shown below:**

- a. Checks or items payable to any person or entity other than you, or to you and another party.
- b. Checks or items containing alteration to any of the fields on the front of the check or item (including the MICR line), or which you know or suspect, or should know or suspect, are fraudulent or otherwise not authorized by the owner of the account on which the check or item is drawn.
- c. Checks or items previously converted to a substitute check, as defined in Reg CC.
- d. Checks or items drawn on a financial institution located outside the United States.
- e. Checks or items that are remotely created checks, as defined in Reg CC.
- f. Checks or items not payable in United States currency.
- g. Checks or items issued by a US federal agency.

#### **h. Money orders, savings bonds or traveler's checks.**

#### **I. Credit Card or Cash Advance Checks**

Nothing in this Addendum should be construed as requiring The Bank N.A. to accept any check or item for deposit, even if The Bank N.A. has accepted that type of check or item previously. Nor shall The Bank N.A. be required to identify or reject any checks or items that you may scan and deposit that fail to meet the requirements of this Addendum.

**6. Security of Your Mobile Device and Account Information.** You are responsible for (i) maintaining the confidentiality and security of your Mobile Devices, access number(s), password(s), security question(s) and answer(s), account number (s), login information, and any other security or access information, used by you to access the Service (collectively, "Access Information"), and (ii) preventing unauthorized access to or use of the information, files or data that you store, transmit or use in or with the Service (collectively, "Account Information"). You agree not to supply your Access Information to anyone. You will be responsible for all electronic communications, including image transmissions, text message, email and other data ("Communications") entered using the Access Information. Any Communications received through the use of the Access Information will be deemed to be sent or authorized by you. You agree to immediately notify us if you become aware of any loss, theft or unauthorized use of any Access Information, including your Mobile Devices. We reserve the right to deny you access to the Service (or any part thereof) if we believe that any loss, theft or unauthorized use of Access Information has occurred.

**7. Image Quality.** The image of a check or item transmitted to The Bank N.A. using the Service must be legible. The image quality of the checks and items must comply with the standards established from time to time by the American National Standards Institute, or any higher standard set by us, and with any requirements set by any clearing house we use or agreement we have with respect to processing checks or items. You agree that we shall not be liable for any damages resulting from a check or item's poor image quality, including those related to rejection of or the delayed or improper crediting of such a check or item, or from any inaccurate information you supply regarding the check or item.

**8. Endorsements and Procedures. Before transmission you must endorse the back of the check, "For Mobile Deposit Only" and then sign your name. If the back of the check contains a method for indicating it is being deposited via mobile device, you must indicate so.** You agree to follow any and all other procedures and instructions for use of the Service as we may establish from time to time. You agree to supply any information in your possession that we request regarding a check or item deposited or attempted to be deposited through the Service.

**9. Receipt of Checks and Items; Crediting.** We reserve the right to reject any check or item transmitted through the Service, at our discretion, without liability to you. We are not responsible for checks or items we do not receive in accordance with this Addendum or for images that are dropped or damaged during transmission. An image of a check or item shall be deemed received when you receive a confirmation from The Bank N.A. that we have received the image.

As provided in the relevant deposit agreement governing your Mobile Deposit Account and subject to The Bank N.A.'s Availability Disclosure, deposits received and accepted before 2:00 PM (the "Cutoff Time") on a Business Day are credited on the same day and deposits received and accepted after the Cutoff Time on a Business Day are credited on the next Business Day. The Bank N.A. may establish later Cutoff Times for checks and items deposited via the Service, crediting your Mobile Deposit Account for such checks and items even if received and accepted after the applicable Cutoff Time specified in the relevant deposit account agreement governing your Mobile Deposit Account. In the event that The Bank N.A. establishes later Cutoff Times for checks and items deposited via the Service, we reserve the right to change the Cutoff Times at any time as permitted by law. Regardless of whether The Bank N.A. establishes later Cutoff Times for checks and items deposited via the Service, you understand and agree that checks and items must be received and accepted by The Bank N.A. before the applicable Cutoff Time and must not be incomplete, illegible or erroneous to be eligible for same-day crediting. Provisional credit (memo-credit) will not be granted for deposits made through the Service. This means you will not be able to draw cash against deposits made through the service until the deposit has been posted to your account. Deposits made through the service are posted during our nightly processing.

You enter the amount of the check as a deposit is made through the Service. If we determine that the check is for a different amount, we may adjust the check amount and notify you of the adjustment. At all times, the check will be deposited for the amount read by us.

**10. Availability of Funds.** Our policy is to make funds from your check deposits available to you on the first business day after the day we receive your deposit. If an RDA deposit is made by 2:00 p.m. on a business day that we are open, we will consider that day to be the day of your deposit and funds are typically available the next business day. If an RDA deposit is made after 2:00 p.m. on a business day that we are open, we will consider that the deposit was made on the next business day we are open and the funds will typically be available the day following the day of deposit.

**11. Disposal of Transmitted Checks and Items.** After you have deposited a check using the service you agree to prominently mark the check as "Electronically Presented" and 1. Write the date of deposit on the corner of the check; 2. Verify the next day via NetBanker that the deposit has been credited to your account; 3. File it away for 45 days; 4. After 45 days, destroy the check by shredding or some other means if we haven't contacted you and requested the original check. You agree to never re-present to us or

any other party a check that has been deposited through the Service unless we notify you that the check or item has not been accepted for deposit through the Service. You will promptly provide any check or a sufficient copy of the front and back of the check to The Bank N.A. as requested to aid in the clearing and collection process, to resolve claims by third parties with respect to any check or for The Bank N.A. audit purposes. You agree to destroy or otherwise properly dispose of checks that have been accepted for deposit through the Service and have cleared to ensure that such checks are not re-presented for payment and, prior to disposal or destruction, to safeguard such checks.

**12. Deposit Limits.** We reserve the right to impose limits on the amount(s) and/or number of deposits (over a period of time set by us) that you transmit using the Service and to modify such limits from time to time. The standard daily limit for consumer and business accounts is five deposits, not to exceed \$1,500. The standard statement cycle limit for both consumer and business accounts is ten deposits not to exceed \$5,000. Deposits exceeding these thresholds appear as exceptions and may or may not be credited in accordance with #10 above – Availability of Funds. You may request adjustments to these limits.

**13. Presentment.** The manner in which the checks and items are cleared, presented (or re-presented) for payment, and collected shall be in The Bank N.A.'s sole discretion as set forth in the relevant deposit account agreement governing your Mobile Deposit Account.

**14. Promises You Make to Us; Indemnity. You warrant to The Bank N.A. that:**

**a. You will only transmit eligible checks and items that you are entitled to endorse, and all checks and items will include all signatures required for their negotiation.**

**b. Images will meet The Bank N.A.'s image quality standards.**

**c. You will not transmit an image or images of the same check or item to us more than once and will not deposit or negotiate, or seek to deposit or negotiate, such check or item with any other party.**

**d. You will not deposit or re-present the original check or item with The Bank N.A. or any other party.**

**e. All information you provide to The Bank N.A. is accurate and true, including that all images transmitted to The Bank N.A. accurately reflect the front and back of the check or item at the time it was imaged.**

**f. You will comply with this Addendum and all applicable rules, laws and regulations.**

**g. You will use the Services only for your own deposits and will not allow the use of the Service by way of a service bureau business, timesharing, or otherwise disclose or allow use of the Service by or for the benefit of any third party.**

**h. By your utilization of this smartphone app you acknowledge that the Third Party Service Provider of the App may have access to the nonpublic personal information transmitted by you through the App.**

You agree to indemnify and hold harmless The Bank N.A. from any loss for breach of this warranty provision or the terms of this Addendum.

**15. Changes to the Service.** We reserve the right to terminate, modify, add and remove features from the Service at any time in our sole discretion. You may reject changes by discontinuing use of the Service. Your continued use of the Service will constitute your acceptance of and agreement to such changes. Maintenance to the Service may be performed from time-to-time resulting in interrupted service, delays or errors in the Service and we shall have no liability for any such interruptions, delays or errors. Attempts to provide prior notice of scheduled maintenance may be made, but we cannot guarantee that such notice will be provided.

**16. Cancellation By You; Termination or Refusal By Us.** You may cancel the Service at any time by calling 918-423-2265 during normal business hours and allowing us a reasonable opportunity to act upon your request. We will have no obligation to honor any instruction, in whole or in part, that (i) we reasonably believe is used for any illegal or improper purpose or activity; (ii) we have reason to believe may not be authorized by you; (iii) would violate any law, rule or regulation applicable to us or the Service; (iv) is not in accordance with any other requirement stated in this Addendum or any of our policies, procedures or practices; or (v) for our protection or yours, we have reasonable cause not to honor. We reserve the right to refuse to honor an instruction or suspend or terminate the Service, in whole or in part, at any time, with or without notice to you, with or without cause, including, without limitation, if: (a) we have reason to believe that your account has been compromised or mismanaged in any way, such as by unauthorized or erroneous use of your Access Information; or (b) we believe the Service is not being used for its intended, bona fide and lawful purposes under this Addendum and the NetBanker Internet Banking Application (c) we have reason to believe the Service is being used in an anti-competitive manner or contrary to the NetBanker Internet Banking Application; (d) your account is closed, access to your account is restricted for any reason, if you do not use the Service for a period of time, or; (e) following initial enrollment you do not use the

Service. Termination will not affect your liability or obligations under this Addendum, the NetBanker Internet Banking Application or any other agreements you have with us for actions we have taken on your behalf.

**17. Ownership and License.** You agree that The Bank N.A. retains all ownership and proprietary rights in the Service, associated content, technology, and website(s). You agree not to copy, disassemble, decompile, or otherwise reverse engineer any part of the Service, including the App. You may use the Service only for your own benefit. You may not copy, reproduce, distribute or create derivative works from the content and agree not to reverse engineer or reverse compile any of the technology used to provide the Service. In the event that you attempt to use, copy, license, sublicense, sell or otherwise convey or to disclose the App or any other part of the Service, in any manner contrary to the terms of this Addendum, we shall have, in addition to any other remedies available to us, the right to injunctive relief enjoining such actions.

**18. Third Party Beneficiary.** You agree that our Third Party Service Providers, may rely upon the provisions of this Addendum, including its disclaimer of warranties and any limitations of liability and that such Third Party Service Providers are, for the purpose of this Addendum, third party beneficiaries to this Addendum with the power to enforce this Addendum.

**19. Liability.** WE ARE ONLY RESPONSIBLE FOR PERFORMING THE SERVICE AS EXPRESSLY STATED IN THIS ADDENDUM. THERE IS NO GUARANTEE THAT ACCESS TO THE SERVICE WILL BE AVAILABLE AT ALL TIMES AND WE SHALL NOT BE LIABLE IF YOU ARE UNABLE TO ACCESS THE SERVICE. THE SERVICE IS PROVIDED "AS IS" AND, EXCEPT AS PROHIBITED BY LAW, WE AND OUR THIRD PARTY SERVICE PROVIDERS DISCLAIM ANY EXPRESS OR IMPLIED WARRANTIES CONCERNING THE SERVICE, APP, EQUIPMENT OR SOFTWARE, INCLUDING, BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT OF ANY PARTIES' PROPRIETARY RIGHTS. IN THE EVENT THE BANK N.A. IS UNABLE TO PROVIDE RDA SERVICES, CUSTOMER ACKNOWLEDGES THAT IT MAY INSTEAD DEPOSIT DIRECTLY WITH THE BANK N.A. ANY ORIGINAL CHECK FOR PROCESSING PROVIDED SUCH ITEM HAS NOT BE PREVIOUSLY SCANNED AND ELECTRONICALLY TRANSMITTED FOR POSTING AND CLEARING. IN NO CASE SHALL THE BANK N.A. OR ANY OF OUR THIRD PARTY SERVICE PROVIDERS BE LIABLE FOR ANY LOSS OF DATA, PROFIT, GOODWILL, OR SPECIAL, PUNITIVE, INDIRECT, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE SUFFERED BY YOU ARISING OUT OF OR RELATED TO THIS ADDENDUM, THE APP, THE SOFTWARE, THE EQUIPMENT OR THE SERVICE WHETHER OR NOT SUCH CLAIM FOR DAMAGES IS BASED ON TORT OR CONTRACT OR WHETHER WE HAD BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SHOULD HAVE KNOWN OF THE LIKELIHOOD OF SUCH DAMAGES, EXCEPT AS MAY BE REQUIRED BY LAW. IN STATES THAT DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR INDIRECT SPECIAL OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE BANK N.A. AND OUR THIRD PARTY SERVICE PROVIDERS' LIABILITY IS LIMITED TO THE EXTENT PERMITTED BY APPLICABLE LAW.

**20. Miscellaneous.** This Addendum is hereby incorporated by reference into and subject to the provisions of The Bank N.A.'s NetBanker Internet Banking Application, including, but not limited to its provisions regarding arbitration (if you did not reject the arbitration provision), amendment and indemnification. If any portion of this Addendum is deemed invalid or unenforceable, the remaining portions shall nevertheless remain in force.

**21. Compliance With Laws.** Customer shall comply with all laws, rules, and regulations applicable to Customer, and to RDA services, including without limitation, Regulation CC, the Uniform Commercial Code and any rules established by an image exchange network through which items are processed pursuant to this agreement. Customer further agrees that it shall have the responsibility to fulfill any compliance requirement or obligation that The Bank N.A. and/or Customer may have with respect to the RDA services under all applicable U.S. federal and state laws, regulations, and rulings, including sanction laws administered by the Office of Foreign Assets Control, and other requirements relating to anti-money laundering, including but not limited to, the federal Bank Secrecy Act, the USA Patriot Act and any regulations of the U.S. Treasury Department to implement such Acts, as amended from time to time.

**22. Geographic Constraints.** You agree that you will not use the Service in locations that are prohibited under U.S. law and regulations, including laws and regulations issued by the Office of Foreign Assets Control.

**23. Disclosure.** Customer acknowledges that The Bank N.A. may have certain legal record keeping and reporting requirements with respect to RDA services and consents to Bank's disclosure to payment systems, intermediary organizations, and governmental authorities of information concerning Customer and the RDA services provided to Customer which The Bank N.A. believes to be appropriate or necessary to fulfill such contractual and legal requirements.